

Finance and Resources Committee, 31 January 2013

BSI ISO 9001:2008 Audit Report

## **Executive summary and recommendations**

### **Introduction**

BSI audited HCPC for the first time on the 14 November 2012.

The certification name was updated. Fitness to Practise, and Customer Service were examined. The Senior Management interview also took place.

No non-conformances or observations were recorded.

The next audit is booked for 2 May 2013, covering Finance, Quality Management system documentation, Strategic Review and Re-certification decision.

### **Decision**

The committee is asked to note the report.

### **Background information**

None

### **Resource implications**

None

### **Financial implications**

None

### **Appendices**

BSI November 2012 Audit Report, ISO 9001:2008

### **Date of paper**

22 January 2013