

INFORMATION TECHNOLOGY – Roy Dunn

Employees

No changes

General IT Infrastructure – planning for additional Sun server for testing Renewals & ICR, Application Server upgrade, and becoming the new Lotus Notes e-mail server long term. This plan may be modified if sharing server functions (virtualisation) can be arranged.

Additional planning activities

- 5 year rolling IT Strategy updated
- IT Strategy overview updated for discussion / approval
- IT Work plan circulated for discussion / approval

Projects

LISA – current

Working with OPS and project teams on completing the work being developed over the last quarter this financial year.

- Fee Change project – writing test scripts
- Intermediate lapsing project – assisting test script production
- Trust register look up project – writing test scripts
- Authentication and online contact management – background work on test scripts
- Renewals project

LISA – future 2007-8

The list of major projects from the business have been prioritised, and subsequently updated during the budgeting process. The list will go to Finance & Resources for approval via Project Management.

- CPD two year project, first segment = £80,000
- Professional Qualifications Directive = £40,000
- LISA Access Rights – restricting functions to Finance Dept = £35,000

Equality & Diversity project =

LISA changes to allow new professions – legislation dependant

The support contract has been renegotiated with Digital Steps. The new contract includes unlimited support hours in each quarter, and an annual upgrade of operating system, application server versions to the latest stable version. Bircham Dyson Bell suggestions have been agreed by Digital Steps. Contract is ready for signature. The first full year of invoicing is to be made at the start of the financial year.

APU (Fitness to Practise tracking system).

No changes planned currently

Finance Systems

An upgrade has been prescribed by the existing Sage support company to move to a windows SQL server based system.
Replacement / upgrade project £19,000

Business Continuity & Security

Penetration testing is taking place with National Computing Centre currently, to examine the strength of our externally facing defences.

Environmental Issues – IT related

The Waste Electrical and Electronic Equipment regulations due to go live in July 2007. Suppliers will now be responsible for disposing of their products at the end of the useful life of the item.

IT Department Training

Rick Welsby and Craig Kjelvei about to undergo (ITIL) ISEB Foundation Certificate in IT Service Management.

Information Services

We continue to receive requests for personal data concerning registrants where no case to answer was determined at the Investigation stage. Detailed legal advice is being sought.