

INFORMATION & INFORMATION TECHNOLOGY – Roy Dunn

Employees

One employee has resigned to return home. Recruitment to replace this person has commenced but the skills mix required is proving challenging. A contractor has been hired short term to cover any delay in recruitment.

General IT Infrastructure

Full data replication running overnight without issues
New VPN policy being rolled out to laptop users with options for connecting to HPC offices or DR site from remote locations.

Additional planning activities

IT Strategy being implemented
IT Work plan being implemented

Projects

LISA – current

Working with OPS and project teams on completing following projects.

Fee Change complete
Renewals project complete
Intermediate lapsing project complete
Trust register look up project complete – not public
Authentication and online contact complete not public

LISA – future 2007-8

Meetings held with Digital Steps to determine ways of delivering requirements for these projects.

CPD – functional design specification being agreed.
Professional Qualifications Directive requirements gathering in detail – legislation not yet finalised.

LISA Access Rights – Finance Dept awaiting more detail
LISA changes to facilitate new professions acquisition by HPC IT rather than Digital Steps.
UK Course pass lists being converted to upload directly into the LISA system - ongoing

Additional internal database project to track EEA Clinical Psychologist applicants as HPC becomes the UK competent authority.

Finance Systems

An upgrade has been prescribed by the existing Sage support company to move to a windows SQL server based system.

Business Continuity & Security

Evaluating internal intrusion detection technologies.

DR plan being evaluated by internal auditors. IT evaluating BS 25999-1:2006 as a model for Business Continuity at HPC. DR site used when upgrading LISA system to provide ongoing register to public.

Environmental Issues – IT related

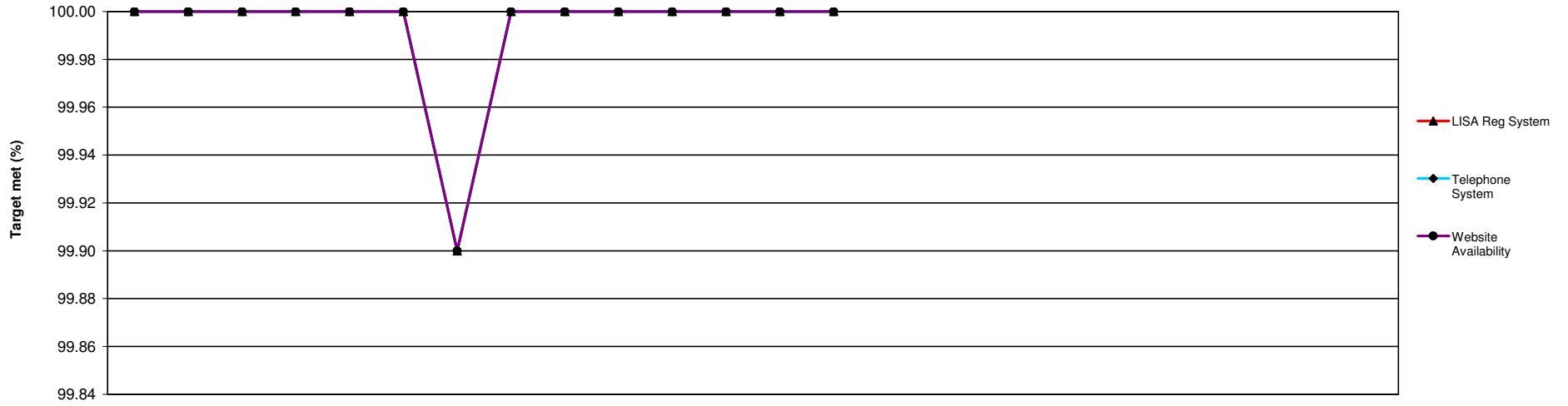
The Waste Electrical and Electronic Equipment regulations due to go live in July 2007. Suppliers will now be responsible for disposing of their products at the end of the useful life of the item. Looking at recycling everything other than hard drives.

Information Services

Possible new high security (MOD approved) archiving / storage suppliers TNT being evaluated. Contract being assessed in light of Data Protection Act.

Secretariat now responsible for DPA & FOI interpretation at HPC.

Date	Ver.	Dept/Cmte	Doc Type	Title	Status	Int. Aud.
2007-07-17	b	ITD	CER	CEO reports	Final DD: None	Internal RD: None



	2006			2007									2008						2004/5	2005/6	2006/7	2007/8													
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	FYE	FYE	FYE	YTD							
LISA Reg System	100.00	100.00	100.00	100.00	100.00	100.00	99.90	100.00	100.00	100.00	100.00	100.00	100.00	100.00														99.70	99.90	99.99	100.00				
Telephone System	100.00	100.00	100.00	100.00	100.00	100.00	99.90	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00																100.00	99.90	99.99	100.00	
Website Availability	100.00	100.00	100.00	100.00	100.00	100.00	99.90	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00																	99.90	100.00	99.99	100.00

Performance Targets	Uptime
Telephone System	98.45
LISA Reg System	97.85
Website Availability	98.30