

Health Professions Council
Communications Committee 27th October 2005
Service standards – PUBLIC PAPER

Executive Summary and Recommendations

1. Introduction

HPC has over the past few months set standards of service for its staff, against which they will begin to report and be measured in the future. The generic standards are included here.

2. Decision

This paper is for information only. No decision is required.

3. Background information

None

4. Resource implications

None

5. Financial implications

None

6. Background papers

None

7. Appendices

None

8. Date of paper

19th October 2005, Chris Middleton

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